



Hansen Services, Inc.

Pest Management Company

Pest Elimination Service

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Large Enough to Serve You... —Small Enough to Care—

LICENSED AND CERTIFIED BY THE ILLINOIS DEPARTMENT OF PUBLIC HEALTH

Preparation List for Bed Bug Service

You must complete ALL of the following steps fully in order to get the BEST results!

These preparations must be completed **BEFORE** your appointment time, the technician **Will Not** wait for last minute cleaning to be completed! The service technician **CANNOT** do the service unless these steps are completed properly in EVERY room. If you will not be prepared or need to reschedule please notify your management at least 24 hours before the appointment. **Preparation for this service is extremely important, please call our office with any questions regarding these instructions.**

BEFORE SERVICE:

1. Remove any pets from the residence. Fish & Reptiles are especially at risk, if you cannot move them, then you must cover the aquarium. *The cover needs to be airtight.*
2. Vacuum entire residence. Remove vacuum bag or empty canisters into a trash bag and dispose of it in a receptacle **OUTSIDE** of the building. **If you live in an apartment, Please Do NOT Throw the Bag into the Trash Chutes!**
3. Move everything 2 feet away from the walls.
4. Remove all items from closets (especially the floors and shelves).
5. Empty all dressers and nightstands of **ALL** belongings.
6. The underneath & top of **ALL** Beds, couches & furniture must be clear of **ALL** items!
7. If you want your bed treated you must remove any plastic or encasements around mattresses.
8. Place all open food and anything that goes in the mouth (things like toothbrushes, cigarettes, medication, bottles & pacifiers etc.) into airtight containers (cabinets are NOT airtight).
9. Remove or cover window air-conditioning units.
10. Remove all posters, paintings, picture frames & any other wall hangings from walls.
11. Look through all papers, books, pictures and artwork for any signs of the insects. These items can NOT be treated by our staff. If you find evidence of the bed bugs in these possessions you must decide whether you want to treat them yourself, store them in sealed containers or remove them from your residence permanently.
12. All persons, excluding the pest control technician, **MUST** leave the unit before service can begin.

The residence must be vacant for 4-6 hours after treatment.

AFTER SERVICE:

13. Launder all bedding and clothes in hot water. **At the very least, make sure they are put in the dryer on high for a minimum of 40 minutes.**
14. Vacuum after reentering the home, *again disposing of the vacuum bag OUTSIDE the building.*
15. Wash all dishes and utensils before use.
16. All infant and/or pet toys, dishes and other items should be washed before being used again.
17. **It can take up to 14 days to see the full effect of the treatment**, if you are still experiencing a problem **AFTER** 14 days please contact your management office.

The service technician will evaluate the completeness of each step. **If your unit is not prepared, it will be up to the technician and your building management if the service will be done that day.**

**The fee for each bed bug service is determined per apartment, based on the number of bedrooms. This fee will be charged for every treatment. *THIS IS NOT A GUARANTEED SERVICE. There will also be a \$50.00 cancel/rescheduling fee, unless our company is given 24 hours notice in advance of the appointment.*